

Your 2012 Stagecoach Champions

Commitment to excellence wins praise

OUR 2012 Stagecoach Champions have been unveiled.

Around 150 nominations were received from across the Group and the winners were decided by a panel of Helen Mahy, Chair of the Board's Health, Safety and Environment Committee, Stagecoach Group co-founder and non-executive Director Ann Gloag and Steven Stewart, Director of Corporate Communications.

At the Group management conference in London, winners were praised for their

outstanding performance and commitment across six categories. Gold, silver and bronze awards were handed out and winners will receive cash prizes.

Helen Mahy said: "The quality of entries was extremely high and we congratulate all the winners for their commitment to excellence which is an inspiration to us all."

Turn to page 6 for a full report on the winners.



Lighting the way

STAGECOACH employees Mike Reid, Frank Roberts, Daniel Opoku and Ashley Ayers had the honour of taking part in the UK's Olympic Torch Relay after being selected as torchbearers.

East Scotland bus driver Mike, who is a community favourite and has raised thousands of pounds for good causes over a number of years, said he was honoured to be chosen to take part in the torch procession in Fife.

South West Trains employee Frank, a former soldier and keen fund-raiser has raised £100,000 for charity over the years. He has also fundraised for the Swanage Railway Trust and is heavily involved in the Swanage steam railway.

Frank said: "After 30 years of supporting charities I'm delighted to be able to receive this recognition. This is a proud moment for me."

Daniel Opoku has also worked for South West Trains for 17 years and was put forward to participate as a torchbearer because of his passion and commitment to customer service. Daniel said: "Being a part of the global showcase is very exciting as the Olympics is the biggest sporting event in the world."

Andover driver Ashley Ayers paid a surprise visit with his torch to a local Brownies group, run by fellow Stagecoach employee Theresa Montague.



Mike Reid.



Frank Roberts.

Double success at Transport Awards

STAGECOACH Group and ComfortDelGro celebrated double success at the 2012 Scottish Transport Awards as their coach operations scooped two top awards.

Scottish Citylink – a joint venture between Stagecoach and international transport group ComfortDelGro – won one of the most sought-after awards of the night as it was named Bus Operator of the Year at the Glasgow awards ceremony.

And the groundbreaking megabus.com overnight sleeper coach service, which is also part of the Scottish Citylink joint venture, came

out on top in the Innovation Transport Project of the Year category at the industry event.

Scottish Citylink and megabus.com General Manager Ian Laing said: "We are thrilled to win two such high-profile awards and I would like to thank all of our staff who are at the heart of delivering coach services for our customers."

"Through innovative ideas and affordable fares, we are proving that coach travel is a high-quality, fast and comfortable alternative to the car and we will continue to work hard to attract even more people on to our greener, smarter coach services."



(L-r): Awards host Grant Stott, Scottish Citylink Commercial Manager Aiden Proctor, ComfortDelGro CEO Jaspal Singh, Stagecoach UK Bus Deputy Managing Director Bob Montgomery, Scottish Citylink and megabus.com General Manager Ian Laing and Transport Scotland Chief Executive David Middleton.

You what?!

Overheard on the Stagecoach Group answerphone

▶ **Caller:** "I have a crush on a certain bus driver and I was wondering if you could find out whether or not he fancies me and give me a call back, or would you perhaps advise that I should write him a letter and if I send it to you could you perhaps pass it on to him?"

Can you beat that? Send your weird and wonderful overheard comments to lindsay.reid@stagecoachgroup.com



Stagecoach employees to play key Olympics role

▶ **STAGECOACH bus and rail employees from across the UK are to play a key role in supporting the 2012 London Olympic and Paralympic Games.**

Employees from Orkney in Scotland to Porth in Wales and Dover in England will play an important part in delivering public transport for the global sporting event this summer.

More than 2,630 Stagecoach bus drivers and support staff will help provide transport for athletes and media throughout the Games after the transport operator was selected by the London Organising Committee for the Olympic Games (LOCOG) to deliver one of the largest transport contracts for the event.

And Stagecoach Group's rail franchises – South West Trains and East Midlands Trains – are among the UK rail operators providing additional services and extra capacity throughout the Olympic and Paralympic Games, as well as special tickets for Olympic Games spectators.

Stagecoach Group Chief Executive Sir Brian Souter said: "The London 2012 Games are a once in a lifetime opportunity for our people to be involved in a global event on this scale. We are proud to be involved in the Games and look forward to helping make the event a success for spectators and athletes alike. We also send our best wishes to the British Olympic and Paralympic teams. The whole country is behind them and we all hope they are among the medals when the competition starts."

Stagecoach will manage two bus depots throughout the Olympic and Paralympic Games – one at West Ham and one at Beckton. Stagecoach West Scotland Operations Director Rob Jones and Stagecoach East Midlands Operations Director Richard Kay have been appointed as depot General Managers, while Stagecoach Midlands Operations Director Elizabeth Esnouf was seconded to the role of Olympic Project Director in 2011.



Basingstoke driver Bob Hannam with Paul Ferreira and Richard Fernandez.

Cycle challenge

▶ **BUS drivers, engineering and administration staff from Stagecoach's Basingstoke and Winchester depots launched the company's Green awareness week in the South by cycling just over 24 miles between bus stations.**

Basingstoke came out on top and lead riders Paul Ferreira for Basingstoke and Richard Fernandez from Winchester passed each other in New Alresford. Both completed the course within 1 hour 34 minutes.

Dave Fulford, Assistant Operations Manager said: "Many of the participants did very well considering they are not cycling daily."

Smartcard completion

▶ **STAGECOACH has become the first major bus operator in the country to accept smartcards for concessionary journeys on every one of its vehicles outside London.**

The technology now covers the Perth-based group's 19 regional bus companies in Scotland, England and Wales and means that passengers with National Concessionary Travel Scheme smartcards now simply need to place their card on the ticket machine when they board the bus and their journey will be recorded electronically.

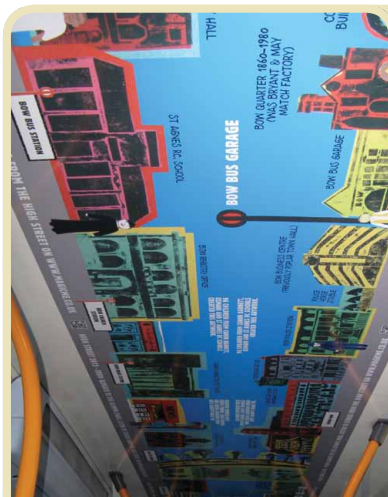
▶ **TWO anniversaries were celebrated recently as Stagecoach and the Aldershot & District Bus Interest Group invited the public to have a fun day on the buses as they commemorated the 100th anniversary of the founding of the original local bus company, Aldershot & District Traction Co. Ltd, and 20 years of bus operations throughout the Aldershot, Farnham and Blackwater Valley area by its successor Stagecoach.**

Andrew Dyer, Stagecoach South Managing Director, said: "Imagine telling someone in 1912 that buses would offer Wi-Fi, low floor easy access, and that travel could be paid for in advance using smart cards – and that pensioners would be given passes to travel free!"

Happy anniversary



(From left) Aldershot & District Bus Interest Group Event organiser Bill Tutty with Stagecoach's Assistant Operations Manager Colin Stratford and a 1954 AEC Reliance with the latest Enviro 200 single.



The artwork on the ceiling of the bus.

View from the top

▶ **BUSES on Stagecoach London's route 205, which runs from Paddington to Bow, have had a novel artwork fitted to their upper deck ceilings depicting life on High Street 2012 (the route from the City to the Olympic Stadium between Aldgate and Bow).**

Organised by Susan Langford MBE of the Magic Me charity, the images were created by 100 children from three primary schools and local older people who worked with printmaker Janet Brooke and poet Surya Turner to make a 10-metre artwork to decorate the upper ceiling of the double decker buses.

Stagecoach London Operations Director, Diane Hannan, said: "This project has identified places of interest in a unique way and I am confident that our passengers travelling on Route 205 will enjoy the whole experience."



The victorious Stagecoach Merseyside football team.

Back of the net

STAGECOACH Merseyside's football team have won the Volvo Cup for the second time in three years. Manager of the team, Ian Foran, received an award for his seven years' service as the manager and also for his many years playing for the team. Well done to all.



The East Midlands commercial team at the bus launch with Commercial Manager (South) Andy Smith dressed as Windy Miller.

Makeover for Windy

EVERYONE was invited to the party as Windy Miller helped celebrate the launch of new buses for Stagecoach East Midlands' Mansfield Miller service. The character from the cult TV series *Camberwick Green* has become a familiar sight emblazoned on the sides of buses on the route.

Stagecoach East Midlands Commercial Manager (South) Andy Smith drew the short straw and had to don the Windy Miller costume.

On the run

THREE Stagecoach London staff took part in this year's London Marathon.

Service Controller Danny White (pictured) achieved a time of 4 hrs 11 mins, while driver Dave Leigh of Bow completed the course in 5hrs 51 mins and driver Dennis Spencer-Perkins of Barking ran 4hrs 43 mins. All three were collecting for Richard House Hospice which provides care for sick children.



Praise for brave Lionel

LONDON bus driver Lionel Mumery has been commended for his actions while on duty during the London riots last year.

The Bromley Garage driver had dropped passengers off on the advice of police and was attempting to turn the bus around when the steering wheel was grabbed through the window by a youth involved in the surrounding disorder.

Lionel was then punched through the cab window and the window was smashed, shattering glass all over the inside of the driver's cab. Youths then entered the bus and tried to get to Lionel through the cab door, at which point

Lionel started driving the bus away from the area for his own safety.

The bus was severely damaged, with the windscreen smashed on both sides as a result of missiles being thrown at it. Despite this, Lionel continued to drive the bus away from danger to Catford Bus Garage where he was then treated for his injury.

His actions were praised as 'nothing short of remarkable' at the Safer Transport Command Commendation Ceremony in London for helping to prevent further damaging the vehicle which would have caused severe disruption to the local area.



Flying high

SSC employee Alison Yarr took a leap of faith to raise more than £1100 for charity. Alison completed a skydive in Whitchurch, Shropshire, in aid of the RSPCA and would like to thanks all those at the SSC who contributed to the total raised.

Our picture shows Alison on her way back to earth during her skydive.

Revamped Loughborough station unveiled

LOUGHBOROUGH station's £8 million improvement scheme has been officially unveiled after being revamped into a brighter, more spacious and fully accessible travel hub.

Improvements to the station and surrounding area include a new footbridge and lifts providing step-free access to all platforms, extended platforms capable of accommodating 10-carriage trains, new cycle parking, refurbished toilets and waiting rooms, and new ticket vending machines.

Tim Sayer, Engineering Director for East Midlands Trains, said: "The completion of the improvement scheme will deliver some real benefits for commuters using Loughborough station, and we're very pleased to have played our part in this scheme."

Jubilee tea party

MANAGEMENT and staff at Stagecoach South held a traditional tea party in one of the company's bus depots to launch a specially-liveried bus to commemorate the Queen's Diamond Jubilee.

Andrew Dyer, Managing Director at Stagecoach South, said: "We are delighted to launch our bus to mark the exceptional reign of Her Majesty Queen Elizabeth II."



Managers at the tea party launch of the Stagecoach Diamond Jubilee bus.

On the road for charity rally

STAGECOACH co-founder and Non-Executive Director Ann Gloag and her team of Gloag Girls have completed the Banger Rally across Europe and, along with their fellow team the Backhouse Boys, raised a total of £100,000 for a unit for abandoned babies at Kenya Children's Home in the country's capital Nairobi.

Both teams drove 1,500 miles from Lille in France to Barcelona in Spain during the charity event. The girls were in a 1999 Vauxhall Astra.

Kenya Children's Home is run by Ann and her Balcraig Foundation. It helps up to 1,700 children in the country every year and the abandoned baby unit houses children aged up to 18 months.

She said: "There are a lot of people who think I am mad to do this but I wanted to do something completely different in order to help raise awareness and funds for the abandoned babies that we help. We try to provide the best care we can at our unit and, thankfully, around 80% of

the babies are adopted by Kenyan families and the rest are cared for in our orphanage until they are 18."

The Gloag Girls and the Backhouse Boys can be sponsored by visiting the below links.

<http://www.justgiving.com/backhouseboysbarmytobarcelona>

<http://www.justgiving.com/gloaggirlsbarmytobarcelona>

Drivers on the Wall

A GROUP of Stagecoach bus drivers swapped their driving seats for hiking boots when they walked the length of Hadrian's Wall to raise money for Eden Valley Hospice.

The four drivers from the Carlisle depot trekked 84 miles over four days, aiming to raise £500 to support the Eden Valley Hospice, a charity based in Carlisle which provides specialist care for people with life-limiting illnesses and support for their families and carers.

Puppy power

STAGECOACH Manchester has raised £600 for St Ann's Hospice, thanks to a playful pooch named Tinkerbelle.

Drivers and operational staff at the company's Hyde Road depot donated one pound a time to spend five minutes walking the friendly two-year-old Chihuahua, which is owned by assistant depot operations manager, Louise Atkinson.

And staff members who refused to walk the tiny pup were 'fined' £2!

Louise commented: "Tinkerbelle is a little star so we knew lots of people would be happy to donate money in return for the pleasure of taking her for a walk, but we also knew that quite a few of our burly male bus drivers wouldn't be keen to be seen out with such a dainty dog."

The fundraising notched up £300 which was matched by the company.

Manchester employee Mark Bartrip with Tinkerbelle.



The South Wales Bus Driver of the Year competitors.

Top bus drivers

STAGECOACH South Wales recently held its regional Bus Driver of the Year competition. The winner was Michael Galloway from Cwmbrân Depot while Michael Hutchens from Blackwood Depot was runner-up and in third place was Lee Hunt, also from Blackwood Depot.

Vicky goes the distance

MERSEYSIDE driver Vicky Unsworth completed the London Marathon in a personal best time of 3 hours 7 mins and raised more than £500 for the British Heart Foundation in the process.

The race was Vicky's 14th marathon and she runs more than 80 miles a week, fitting it in around her shifts.

Our picture shows Vicky (right) after the London Marathon.



Manchester Operations Director Matt Davies (second left) and Marketing Assistant Andrew Howard-Smith (second right) collect the award.

Green award

STAGECOACH Manchester has scooped the North West Carbon Reduction Award at the Business in the Community awards ceremony.

The company was acknowledged for its commitment to delivering greener, smarter bus services and reducing its CO2 emissions by eight per cent in the last year, as well as cutting its electricity use by 20 per cent. The award also recognised how these environmental improvements have been achieved alongside increasing passenger numbers and satisfaction rates.

Keeping watch

STAGECOACH London won three awards at the On-Bus CCTV Commendation Ceremony, which is organised by the Metropolitan Police and Transport for London.

After centralising its CCTV department to West Ham Garage, Stagecoach London won the Most Improved Award at the event. In addition, the company received an award in recognition of the hard work of its CCTV staff and extended working hours during the London riots in 2011. And Derminder Bassi also collected an award for outstanding achievement as one of the best On-Bus CCTV Analysts for an investigation that he and the rest of the team carried out which helped convict a gang of violent robbers.

Stagecoach London's winners at the On-bus CCTV Commendation awards.



Picture of the Season



THIS edition's winning Picture of the Season was taken by Stagecoach Cumbria Inspector Peter Butterfield. It shows an open-top bus, and a smaller version, at the Great North Swim, next to Windermere, at Low Wood Bay.

Congratulations to Peter who will shortly receive his prize of £50 of M&S vouchers.

If you think you have a picture that captures one of the four seasons, please send your image to Lindsay Reid, On Stage, Stagecoach Group, 10 Dunkeld Road, Perth, PH1 5TW, or email it to: lindsay.reid@stagecoachgroup.com



Tram-tastic winner

LUCKY shopper Kath Cully scooped a tram-tastic prize of £250 of high street shopping vouchers in a competition run by Travel South Yorkshire and Stagecoach Supertram to promote a special off-peak tram day-ticket that gave passengers a discount of over 20% compared to the usual price.



SYPTE Director General David Brown (left) and Nigel Wragg present Kath with her prize.

Supertram Commercial Manager Nigel Wragg said: "I am delighted to be handing Kath her prize today and to have worked alongside the SYPTE in promoting our off-peak great value tram services. We will continue to provide affordable and reliable services to attract even more people onto greener, smarter transport."

These boots are made for walking

SEVEN South West Trains employees from the CCSC (Customer Communications Security Centre) have completed a sponsored walk which has so far raised £1500 for MacMillan Cancer Support.

The group was part of a 24-strong team which walked across London to raise the cash, passing some of the city's most famous attractions such as the Houses of Common, St Paul's Cathedral and Buckingham Palace.

Donations can be made at - <http://www.justgiving.com/teams/thecrew>

Grand opening of new station

TIM Shoveller, leader of the South West Trains and Network Rail alliance, has officially opened the new look Effingham Junction station. The project has delivered a brand new modern brick and flint station building, improved station access and a more accessible footbridge and footpath.

Tim Shoveller said: "The accessibility enhancements and upgrade of facilities will improve the flow of passengers in and out of the station, enhancing passengers' journeys."

Alan Williams, freelance writer for Modern Railways Magazine (right) and Tim Shoveller MD for the South West Trains and Network Rail alliance.



What a star

EAST Midlands Trains recently carried out a special train naming to mark 125 years of the Sheffield Star newspaper.

The paper's editor Jeremy Clifford officially unveiled the new 'Sheffield Star' train alongside Tim Sayer, Engineering Director of East Midlands Trains.

Sheffield Star Editor Jeremy Clifford unveils the newly named train.

Golden carrot

THE Guildford and Alton right time railway group were delighted to win the Golden Carrot Award six times in 2011-2012. This award was a testament to the hard work of staff from both South West Trains and Network Rail.

Congratulations to all of the team!



Amanda Ingram and Andy Haycock from the Guildford/Alton Right Time Railway Group accepting the award with station and train crew colleagues in the Guildford signal box.

Your 2012 Stagecoach Champions

The winners of our 2012 Stagecoach Champions awards were announced at the Group's recent management conference in London. Our champions were awarded trophies and will receive cash prizes after impressing judges with their performance in six categories.

Community Champion



Helen Mahy and Sir Brian Souter congratulate the Community Champions.

Recognises employees who have made a contribution to the local community through fund-raising or volunteering.

- ▶ **William McCracken, driver, Stockport, Stagecoach UK Bus** – for his work over several years as a Community First Responder, attending emergency callouts to provide help before the ambulance reaches those in need.
- ▶ **Robert Nicol, admin assistant, Perth, PSV Claims** – who also works as a Community Youth Learning Assistant and took a leave of absence from his day job to go to Kenya and volunteer in an orphanage in Nairobi.
- ▶ **Sue Adlam, Vice President - Sales & Marketing, Coach Canada** – for her involvement in a range of community work, from helping disadvantaged young people and those who need affordable housing, to supporting community clean-ups and working with a breast cancer survivors' charity.

Health Champion



Our Health Champions with Sir Brian Souter.

For the employee who has done most to promote employee health within the Group.

- ▶ **Trevor Ede, Deputy Engineering Manager, and Glenn Oldman, Vehicle Allocation Supervisor, Barking, Stagecoach UK Bus** – whose prompt actions before emergency services arrived helped save the life of a colleague who collapsed with a heart attack.

Innovation Champion



Innovation award winners celebrate their win with Helen Mahy and Sir Brian Souter.

For the employee with best new business idea across the Group.

- ▶ **Don Pinder, Compliance Engineer; Steve Beattie, Standards Engineer; Duncan Wilkins, Engineering Change Manager; and Matt Hurst, Internal Communications Manager, South West Trains** – the group has worked together to design and introduce a web-based resource for fitters, improving efficiency, safety and the company's environmental footprint.
- ▶ **Pete Glass, Head of Service Delivery, East Midlands Trains** – for his work on introducing a centralised database and reporting tool for safety, performance, fleet, customer service and other functions. It has resulted in improved joint working, better service to customers, and delivering cost savings.
- ▶ **Abdus Shahid, Night Controller, West Ham, London, Stagecoach UK Bus** – whose work to provide driving teams with detailed information and statistics has helped encourage improved reliability.



Environment Champion



The 2012 Environment winners with their trophies (Edward Hodgson, West Scotland MD, collected on behalf of James Rankin who was unable to attend).

Presented to an individual who has championed greener working practices such as by improving energy efficiency, reducing the company's carbon emissions or developing innovative ways to get people to switch from the car to public transport.

- ▶ **Chris Ball, Operational and Technical Audit and Support, Stagecoach UK Bus** – who has project managed the successful roll out of one of the Ecodriver system at the division.
- ▶ **Glenn Oldman, Vehicle Allocation Supervisor, Barking, Stagecoach UK Bus** – for his commitment to improving energy efficiency and his work on boosting recycling.
- ▶ **James Rankin, bus driver, Dumfries, Stagecoach UK Bus** – who transformed depot waste ground into a relaxing environment with flower beds, bushes, trees, vegetable patch and picnic table for all staff to use.

Safety Champion



Our Safety Champions with Helen Mahy (left) and Group Chief Executive Sir Brian Souter (right).

Awarded to an employee who has championed good safety or excelled in dealing with a specific situation or incident.

- ▶ **Paul Trigwell, train driver, East Midlands Trains** – for his work on educating people about the impact of suicides and assisting colleagues who have been involved in similar tragic events.
- ▶ **Bob Healey, train driver, South West Trains** – for his bravery in dealing with a fire on a train in December 2011.
- ▶ **Valerie Answer, Traffic Controller, Mansfield, Stagecoach UK Bus** – for her focus on health and safety issues which has had a dramatic impact in increasing compliance rates and reducing accidents.

Customer Service Champion



The Customer Service Champions (megabus.com COO Dale Moser collected Sossou Gbetoudor's award on his behalf).

For the individual who has gone the extra mile to deliver exceptional customer service.

- ▶ **Ken Smith, driver, Stockton, Stagecoach UK Bus** – for a 40-year career bulging with numerous examples of going the extra mile for customers, resulting in many commendations from passengers.
- ▶ **Sossou Gbetoudor, Ticket Agent, Gray Line New York, Twin America** – an excellent ambassador for the company who matches his enthusiasm for sales with a genuine desire to help customers.
- ▶ **Denise Harvey, retail systems administrator, Stockport, Stagecoach UK Bus** – for her behind-the-scenes but critical support for internal departments and external customers around commercial and concessionary smartcard schemes.

megabus.com drives into Texas

STAGECOACH is expanding its megabus.com operations in the US to the major state of Texas, with services running out of Houston, San Antonio and Dallas, the state's three biggest cities, with a combined population of around 4.6 million people.

Residents will be able to travel to five cities: Austin, Texas; Norman, Oklahoma; Memphis,

Tennessee; Little Rock, Arkansas; and New Orleans, Louisiana.

The new routes are being operated by a \$17.5 million fleet of 25 new state-of-the-art double-decker coaches.

Stagecoach Group Chief Executive, Sir Brian Souter, said: "megabus.com has sparked a revival in inter-city coach travel in the United States, particularly in the current climate with

rising fuel prices and stretched household incomes.

"The roll-out of megabus.com's successful package of low fares and high quality service to Texas will give us access to one of the biggest potential markets in North America. We look forward to extending our geographic footprint further as we deliver on our growth strategy for the brand."

Pedal power

STAGECOACH employee Neil Mackinnon recently took part in the Etape Caledonia - an 81 mile cycle course around Perthshire.

Thanks to a generous donation from Stagecoach, Neil, who works in the Customer Insight team, has so far raised £630 for Marie Curie Cancer Care after completing the course in 4 hours 25 minutes.

Climate change award

STAGECOACH Yorkshire was delighted to win the Climate Change category at the Yorkshire Post Environment Awards.

Engineering Director Joe Gilchrist said: "We're extremely proud to be recognised for our innovative strategy to tackle climate change.

"This award highlights our innovative approach to tackling climate change and the investment we have made in a range of measures which are helping us to become a more sustainable business."

Outstanding service

COACH USA employee Mairelys Hernandez has been honoured for her outstanding service in the motorcoach industry at a special ceremony in Atlantic City.

Mairelys, who works at the Coach USA and megabus.com training school, received an engraved plaque, a watch, an engraved lapel pin and an overnight stay and dinner.

Mairelys Hernandez with her award.



A helping hand

STAGECOACH London's Leyton Garage has taken part in the launch of a joint venture between Hackney Learning Disabilities Service, The Metropolitan Police, and Transport for London's Travel Mentoring Service.

The project provides 'Able to Travel' bus sessions which aim to help people with disabilities and their carers to feel confident and safe when travelling on public transport in Hackney.

Stagecoach London's Managing Director, Mark Threapleton, said: "We are pleased to be associated with the various organisations in delivery of this scheme. It has great benefits in helping a defined group of customers gain confidence and understanding in using buses."



Staff from Stagecoach, the Safer Transport Team, Hackney Council and TfL at the project launch.

Speed demons

A GROUP of Stagecoach London controllers recently took part in a team-building go-karting contest which was organised by Jim Draper, Service Controller at West Ham.

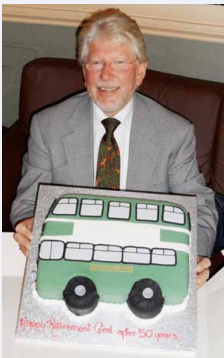
The final result was that Adam Cowie was the fastest, followed by Ashok Khimji and then Babu Patel. It's thought this could potentially become an annual event.



The go-karting Stagecoach London drivers.

Ged says farewell

▶ **LINCOLN** Inspector Ged Woodthorpe has retired after 50 years service. The depot team at Lincoln took Ged out for a special dinner on his last day and he is seen pictured here with his fantastic retirement cake.



Diamonds are forever

▶ **STAGECOACH** is using the rear of its Diamond service buses to ask the public to nominate someone who deserves recognition for their contribution in the community.

“Four winning nominees will have their picture put on the back of one of our Diamond buses as a mark of their achievements within the local community,” said Stagecoach South East Marketing Assistant Kristina Gwynne.



Kristina Gwynne invites nominations.

CONTACTS

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If you have a story for On Stage, please contact Lindsay Reid as above.

The copy deadline for the next edition of On Stage will be Friday 17 August.



The quickfire round - Aaron Marshall

South West Trains

- ▶ **Who are you?**
Aaron Marshall, Rail Community Officer Team Leader, South West Trains.
- ▶ **What do you like most about your job?**
Meeting and helping new people and knowing that one day can be totally different from the next.
- ▶ **What do you like least about your job?**
Working Friday and Saturday until 1am can make a serious dent in the social life
- ▶ **Favourite TV show?**
Currently Celebrity Juice but my all-time favourite is The Sopranos.
- ▶ **Biggest achievement?**
Setting up and being part of a successful team at Portsmouth and launching the “Off The Rails” scheme in partnership with Portsmouth Football Club Study Centre which educates pupils the about respect for staff and the dangers of the railway.

- ▶ **Worst job?**
Being a milk boy with my dad - I still don't like the early mornings.
- ▶ **Most embarrassing moment?**
They usually involve alcohol and Las Vegas so can't really be printed in here!
- ▶ **Dream job?**
Has to be a footballer.
- ▶ **Favourite animal?**
Definitely a dog.
- ▶ **Most like to be stuck in a lift with?**
Cameron Diaz, Jennifer Anniston, Megan Fox, Jenny McCarthy....how big's the lift?!!



The Quickfire Round features in every edition of On Stage and we want to hear from as many staff as possible. To suggest the next participant, email lindsay.reid@stagecoachgroup.com

John drives off to retirement

▶ **STAGECOACH** North East Managing Director John Conroy has retired after 35 years in the transport industry.

John, who is one of the company's longest-serving Managing Directors, is well-respected among colleagues and staff and will be very much missed.

Paying tribute to his contribution to Stagecoach, UK Bus Managing Director Les Warneford said: “John is everything you could want in an MD and he goes with our best wishes. We will all miss him.”

John added: “It's been a privilege to be MD of the company for such a long time and I have thoroughly enjoyed it!”

John was presented with a special leaving cake at his final Managing Directors meeting.



Home comforts

▶ **KIND**-hearted staff at Group HQ have sent 29 parcels to soldiers serving in Afghanistan. The items, which include dried goods, sweets and practical items such as toothbrushes, are gratefully received. Thanks to all involved.



Long service

▶ **STAGECOACH** East Midlands staff celebrated a combined total of 480 years service at their long service dinner. Managing Director Gary Nolan was joined by Regional Director Robert Andrew to help staff celebrate.